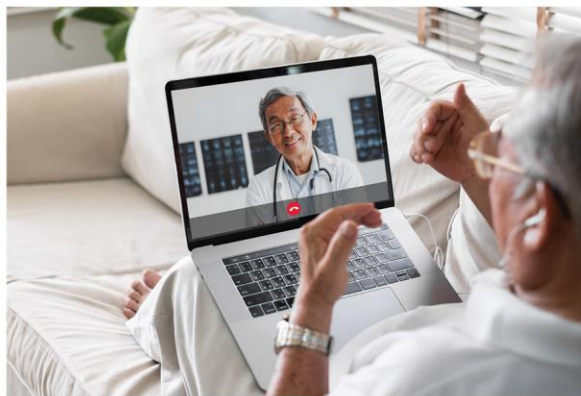
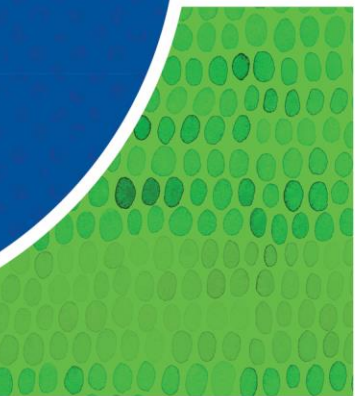




2022
 COMMUNITY
 IMPACT
 REPORT



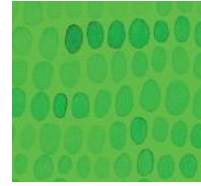
UnityPoint Health
 Trinity

OVERVIEW



UnityPoint Health

Background



UnityPoint Health

Our mission is to improve the health of the people and communities we serve and in doing so, we strive to provide *the best outcome for every patient, every time.*

The Quad Cities is a diverse metropolitan area comprised of many intersecting identities. We believe that by understanding, accepting, and respecting the many identities of our community – race/ethnicity, sexual orientation, gender identity, disability or military status and more – we are able to provide a better experience for our patients and team members.

At UnityPoint Health-Trinity[®], we are committed to community service and sustainable community programs. Here are a few ways in which we demonstrate our commitment:

- Free and discounted care to those unable to afford health care.
- Care to low-income beneficiaries of Medicaid and other indigent care programs.
- Services designed to improve community health and increase access to health care.

The following report shares highlights from the past year.

YEAR-AT-A-GLANCE



UnityPoint Health

By the Numbers

- 528 Licensed Beds
- 16,784 Admissions
- 94,982 Emergency Room Visits
- 1,888 Births
- 12,026 Surgeries
- 416,541 UnityPoint Clinic visits
- 528 Medical Staff Physicians
- 4,404 Team Members
(hospitals, home health and clinics)



Community Benefit Programs & Charity Care



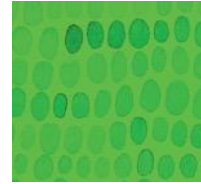
UnityPoint Health

Programs	Value
Financial and In-kind Contributions	\$581,000
Community Building Act	\$423,000
UP Clinic Financial & In-kind Contribution	\$11,672,000
Community Health Improvement Service	\$1,640,000
Research	\$90,000
Health Professional Education	\$380,000
Community Benefit Operations	\$5,000
Total Community Benefit Programs	\$14,791,000

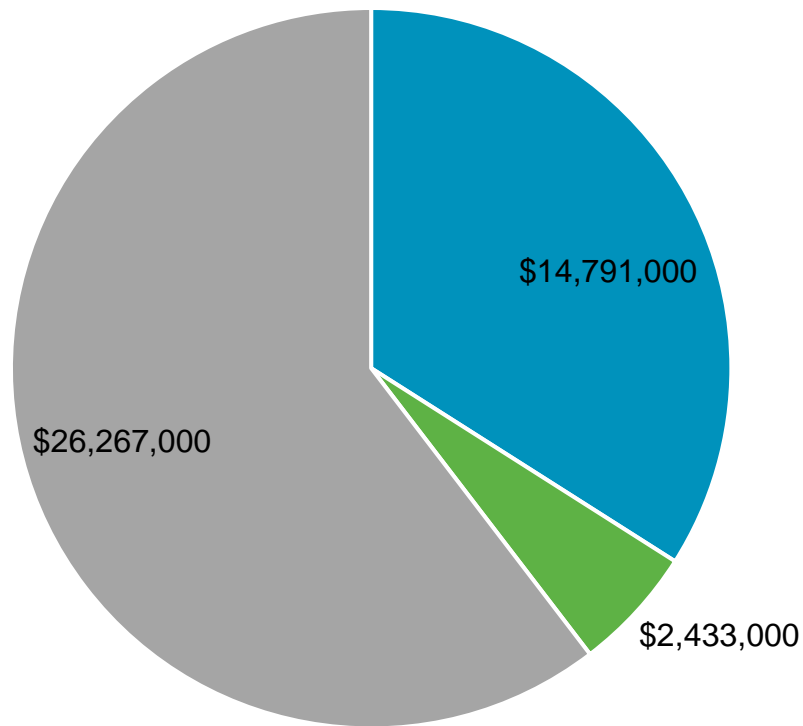
Charity Care	Value
Cost of Charity Care	\$2,433,000
Cost of Uncompensated Medicaid	\$26,267,000
Total Charity Care	\$28,700,000
Total Community Impact	\$43,491,000



Total Community Impact



2022 Community Benefit Overview



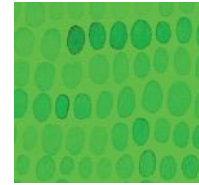
- Community Benefit Programs
- Cost of Charity Care
- Cost of Uncompensated Medicaid

TRINITY HEALTH FOUNDATION



UnityPoint Health

Trinity Health Foundation



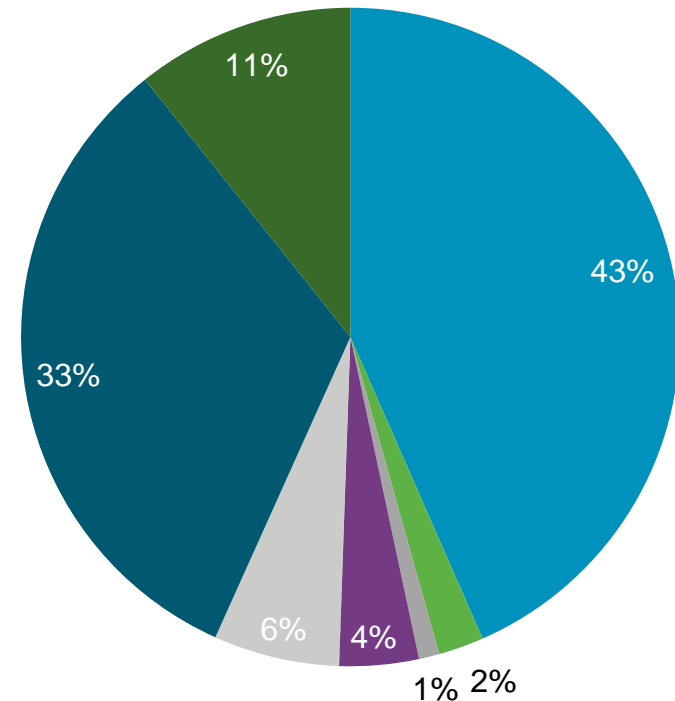
UnityPoint Health

Trinity Health Foundation works hand-in-hand with Trinity team members and community donors to impact the lives of more than 100,000 patients each year. In 2022, Trinity Health Foundation funded more than \$1.7M for capital projects, equipment and supplies, patient assistance, community outreach and staff education.

Foundation Statistics

# of donors	1,446
# of gifts	5,691
Total donated	\$1,561,700
Total disbursed	\$1,700,000

2022 Foundation Disbursements



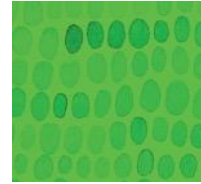
- Capital
- Employee Assistance
- Outside Grant
- Programs & Services
- Education
- Equipment
- Patient Assistance
- Scholarship

COMMUNITY OUTREACH



UnityPoint Health

Trinity Parish Nursing



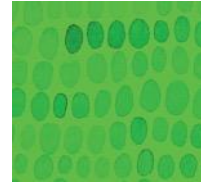
In its thirty-fourth year, our Parish Nurse Program continued to serve the community with wholistic health services, including many aspects of care, such as emotional and spiritual support, health education and preventive services.

In 2022, 35 churches participated in the Parish Nurse Program, resulting in service to 12,971 people, 241 educational programs with 3,307 participants and 855 support group meetings. Parish Nurses also performed 1,073 blood pressure screenings and 208 screening participants (19%) were referred to physicians.



A grant was awarded from Christian Care and Trinity Health Foundation to continue parish nursing services at the homeless shelter in Rock Island. This allowed for a Parish Nurse to promote wellness, offer blood pressure screenings, foot care, medication education, referrals, and spiritual care to people experiencing homelessness. The staff at the homeless shelter have been delighted to have a dedicated parish nurse at their location and are happy that they were able to find funding for these services. Christian Care hopes to continue the partnership in the future, including providing parish nurse services at its recently opened women's shelter.

Military & Veteran Services



UnityPoint Health

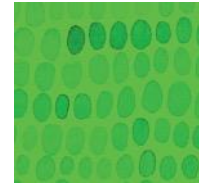
In 2022, the Quad Cities Community Veterans Engagement Board (CVEB), a military advisory committee co-chaired and facilitated by Trinity, made great strides on their strategic plan. The CVEB worked with the U.S. Department of Veterans Affairs (VA) to clarify the VA's Inter-Facility Patient Transfer Directive.

Locally, this allows for greater access to care for Veterans in need of transport to the VA hospital in Iowa City, with transportation arrangements and costs provided by the VA. The CVEB also worked with MetroLINK to provide free bus service to Veterans in the Illinois Quad Cities, improving their access to healthcare, resources, employment and more.

To improve knowledge, services, and understanding of Veteran needs, 80 healthcare and mental health providers received education on military culture, the impact of deployment on the health and well-being of Veterans, homecoming and transitioning challenges and ways to provide a better care experience for Veterans across the care continuum. Fifty-five faith-based leaders were similarly educated, with the addition of training on moral injury, the impact on the family, and the role of the faith-based leader.

Volunteer Services

Our volunteers are an engaged group dedicated to helping provide exceptional health care to the Quad Cities community. Volunteer services strives for a positive and meaningful volunteer experience. Volunteers are included in Friends of Trinity, a group with a mission to support the health system through volunteering and fundraising efforts. Friends of Trinity have donated more than **\$4.4M** to the hospital since its inception.



Total Volunteers	279
Total Volunteer Hours Provided	28,609
Total Caring Canines	35
Caring Canine Visits	7,053
Caring Closet Disbursements	109 patients served
Volunteer Escort Runs	11,381
Homemade Items Donated (baby blankets, prayer shawls, etc.)	885

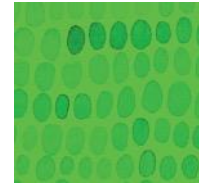
COMMUNITY CONNECTIONS

In the past year, UnityPoint Health - Trinity has participated in multiple community collaborations to address specific community health needs.



UnityPoint Health

Community Connections



UnityPoint Health

Access to Care

- The Project of the Quad Cities
- Medicine in the Barbershop
- Family Resources
- Project NOW
- Iowa Cancer Consortium
- School Health Link

Nutrition & Wellness

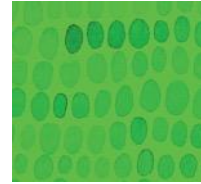
- Quad City Marathon
- River Bend Foodbank
- American Heart Association
- Heart of Hope Ministries

Advocacy

- Rock Island Arsenal
- Quad Cities Chamber of Commerce
- Illinois and Iowa Hospital Associations
- Greater Quad Cities Hispanic Chamber



Community Connections



UnityPoint Health

Community Health Needs

- Quad City Health Initiative*
- Quad City Behavioral Health Coalition
- Be Healthy QC Coalition
- Tobacco Free QC
- Community Health Needs Assessment Steering Committee*

** Partners include: UnityPoint Health-Trinity, Genesis, Rock Island Health Department, Scott County Health Department, Muscatine Public Health Department and Community Health Care.*

Social Support

- Boys & Girls Club
- Youth Hope
- Big Brothers Big Sisters
- YWCA
- Family Resources
- EveryChild
- Gilda's Club
- Two Rivers YMCA
- Rock Island County Children's Advocacy Center