

# The Heartbeat

Issue No. 868 Spring 2023

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#### FROM THE TRINITY FRIENDS PRESIDENT . . .

Looks like spring is here to stay. The weather is warming, the birds are chirping and flowers blooming!

The response to our **Annual Giving Campaign** has been great! Thank you to all who have sent in their contribution. For those of you who have yet to respond, we hope you feel encouraged to do so. All funds are used to purchase much-needed equipment for the hospital and clinics.

We are winding down our See's candy fundraiser. If you have not had a chance to stop by the Window Box and purchase this delicious candy, we hope you do so.

We are once again holding our Employee Appreciation Day in May, which is our way of expressing our appreciation for all hard-working employees in the hospital and clinics.

Our Honorary Membership Drive was quite successful and provided many names for potential membership. We hope our brochure sparks interest and we will be able to add new members to Trinity Muscatine Friends.

I will leave you with this quote from Shakespeare...

"April hath put a spirt of youth in everything."

Pam Heidbreder, President



# Health Education Fund (HEF) Continuing Education

Congratulations to the following employees who were selected to receive our January 2023 Continuing Education Awards to attend the University of Iowa, Carver College of Medicine, Ambulatory Care Conference 2023.

Elizabeth Webster, Clinic Administrator - OBGYN Mulberry Clinic

Jordan Parchert, Clinic Supervisor, Express Care/Northport Family Medicine

Elida Garcia, RN Clinic Administrator, Express Care & Family Medicine, Northport/ Surgery & Pediatrics Mulberry Clinic

Penny Hargrave, Supervisor of Internal & Family Medicine, Mulberry Clinic

Sarah Paul, LPN, Clinic Supervisor/Pediatrics – OBGYN, Mulberry Clinic

Stephanie Leach, Sr. Clinic Administrator of Internal & Family Medicine, Mulberry & Wilton Clinics

Our hope is that through the Continuing Education Awards, Trinity Muscatine Friends can continue to show our support to the staff of Trinity Muscatine for the excellent work they do and for their support given to Friends.

Cindy Hank, Health Education Fund Chair

#### **Project Planning**

Since the last newsletter, we have received eight requests which have been approved and purchased. They are:

- 1. Blood Warmer and Pressure Infuser (for the Emergency Department)
- 2. Portable NST Machine/Fetal Monitor (for OB/GYN Clinic)
- 3. Radiology Mobile Shield (for North Port Clinic)
- 4. Diagnostics Gram Pro Stainer (for the Lab)
- 5. Lead Testing Machine (for Public Health)
- 6. Recliner (for the Infusion Center)

- 7. Baby Scale (for the Pediatrics Dept)
- 8. Office Chair (for the Pain Clinic)

Thank you all again for your support that makes these purchases possible!

Susan Eversmeyer, Project Chair

#### Membership

We have had a great response to our Spring Honorary Membership Drive. We sent out 32 letters and certificates to prospective members. Thank you to everyone who gave us names.

Spring is not the only time to encourage people to join. Keep thinking of friends that you think would be good additions to our group. There are always forms available in the Window Box.

Current members, please let us know about any changes to your information. Do you have a new address? Phone number? Or email?

Also, would you like to add any services, or have you resigned from any positions? We are always trying to keep our records up to date.

Thanks again,

Mary Whitacre, Chair

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# Fundraiser Reports...\*



#### Scrubs Sale



Trinity Muscatine Friends wants to thank everyone who purchased scrubs, shoes, etc. at our April 13th Scrubs Sale.

The sale was the largest sale we have had since February 2019.

Thank you again for supporting our recent Scrubs Sale.

Jane Thompson, Chair

## Coming Events!!!

### Employee Appreciation Day Wednesday, May 10, 2023

Our special day to show our appreciation to the Trinity staff for their loyal support at our fundraising events throughout the year is just weeks away! This is our way of saying "thank you".

Unlike last year, we volunteers can once again provide baked items. Several gals have volunteered to make "special" cakes, which will be individually packaged by our gals in the back room. We have quite a variety! Then, to top that off, we will serve prepackaged ice cream cups, plus punch. I think the staff will be very pleased with our efforts!

I am so grateful to all you wonderful cake bakers for your willingness to share the products of your talents for this event! Thank you so much! It'll be a fun day!

Ruth Hunt, Chair, 563-264-2480

#### Collective Goods Fundraiser June 14-15, 2023



Our Collective Goods fundraiser will be June 14-15 in the Trinity boardroom. We will have many signs pointing you in the right direction. There will be something for everyone so we hope you will check it out!

## Bake Sale Wednesday, July 12, 2023

We're gearing up for Employee Appreciation Day soon, and then it's time to start planning our July bake sale. Some of you will get a call to bake (or donate monetarily if you prefer) about a week before the event. Thanks to all of you who say "yes" when contacted! WE NEED YOU! July is a tough one, as so many take vacations; others have disconnected land lines and we don't have their cell phone numbers. Call me with your new number if you'd like to be called. I'd love to hear from you! The Trinity staff really look forward to our bake sales, so we don't want to disappoint them, now do we! It's all about teamwork, and we've got the best bakers on earth!

Callers and bakers remember to record your hours!

# Applebee's Together We Care Tuesday August 8, 2023 11:00 A.M. to Close

Enjoy lunch or dinner with friends and help FRIENDS!

Dine in or carry out 50% from this menu goes to help our many projects.

Susan Krieger, Chair



### Mum Sale September 5, 2023

Our annual Mum Sale will be held September 5, 2023. Remember the Mum Sale is always held the day after Labor Day! Hope to see everybody there!

Jane Thompson, Chair



### Annual Meeting September 20, 2023



Trinity Muscatine Friends Annual Meeting, September 20th, Geneva Country Club. We are working on a program that should be interesting for all! It's always nice to see friends, have lunch and maybe win a door

prize! I've heard many times that we should laugh every day (I know you're looking forward to my "joke of the year") and learn something new every day. You could do this at our annual meeting. Please plan to join us once again on September 20th. Information and reservation forms will be in our next newsletter. Until then, keep laughing and learning!

Diane Wagner, Chair

## Ongoing Fundraisers . . .

### Rada Cutlery

Whether you're getting ready for a weekend BBQ or planning for the holidays, you can get everything you need through our fundraiser! Please consider supporting our group by using the following link to shop for USA-made Rada Cutlery. Thank you!



https://radafundraising.com?rfsn=4754681.6411b4

Holly Oppelt, Chair



## Volunteer Services . . .



#### Hospital Information Desk Update



Question: What is missing from this

picture?

Answer: It's YOU!!! You would look great

in that chair 😊

We have filled a few, but still have many open shifts for Friends to join the Hospital Information Desk Volunteer team. As their first point of contact, the Information Desk Volunteer leads the path to ensure that each patient, family member, and guest has a great experience at Trinity Muscatine Hospital and UnityPoint Clinic at Mulberry! The Information Desk volunteer greets everyone that comes into our facility, and offers directions, information, and wheelchair assistance, as needed.

Service hours are:

Monday-Friday

1<sup>st</sup> Shift: 8:30 AM-Noon 2<sup>nd</sup> Shift: Noon–3:30 PM

Open shifts are:

Mondays

1st Shift: 2nd, 3rd, 4th, 5th

 $2^{nd}$  Shift:  $2^{nd}$ ,  $5^{th}$ 

<u>Tuesdays</u>

2<sup>nd</sup> Shift: 3<sup>rd</sup>, 4<sup>th</sup>, 5<sup>th</sup>

**Thursdays** 

1st Shift: 2nd, 3rd, 5th

2<sup>nd</sup> Shift: 5<sup>th</sup>

Friday

2<sup>nd</sup> Shift: 1<sup>st</sup>, 2<sup>nd</sup>, 3<sup>rd</sup>, 4<sup>th</sup>, 5<sup>th</sup>

We are also looking for an Information Desk Chairperson. This individual will be responsible for the scheduling and maintenance of the Information Desk Volunteer Guide.

If you are interested in volunteering or learning more about the Information Desk Volunteer or Information Desk Chairperson positions, please contact Thresa Fix, Volunteer Coordinator, at 563.264.9201.

Thank you! Thresa Fix, Volunteer Coordinator

#### Window Box Staff

Wendi Ingram and Taura Prosek recently joined the Window Box staff. Please welcome them when you see them in the shop!

If you're seeking a volunteer opportunity in the Window Box, please contact me at 563-264-1118.

#### Chris Fridley, Staff



Credit card use is increasing as many customers do not carry cash/checks and want rewards associated with usage. Thus credit card fees are increasing since fees are a percentage of use and can cover security measures by processors. Our fees are about \$1,500/year. We pay about 6% on over 1/3 of our sales each year.

This is an area that is hard to say "where to get on at." We try to keep prices down but are inclined to raise them to cover the credit card fees, but that could affect buying. So??

If we did anything we are inclined to add a surcharge to those customers who do pay this way. But we cannot legally add a surcharge to purchases via debit cards.

I would love employees to have purchases withdrawn from their next paycheck rather than use a card. This is a case of use debit from last paycheck in the bank, or charge from next paycheck. Not all that different—it is mostly a mindset. Your receipt tells you what you did, either way.

It would help us if everyone did *not* pay with a card for smaller amounts. 5% from \$4 is \$0.20 whereas 5% from \$28 is \$1.40; it is still 5% you say, but when we make

\$0.25 on a candy bar, taking the credit card fee off hurts more than when we are "making more" on a larger item.

...Food for thought at the Window Box and around town as retailers are making decisions about what to allow/require from customers.

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#### Newer items:

- World's Softest sox, previously found at Urban Farmhouse!
- Indoor house plants.
- > Summer tunic/shifts with sun protection.
- A trial line of Claireism cards: "Kids with special needs telling it as beautiful as it really is."

Wouldn't you like to get out of the house and have something interesting to think about 3 hours a month here at the Window Box? We would love to add you to our sales staff team! Call Chris Fridley today.

Kris Weis, Manager

### Art Around UnityPoint Health-Trinity



This woodworking "fishhook" from the movie Moana was created by Robert Diehl, seeking to cheer up the hall his office is located in. His day job is keeping everyone's technology up to par locally at UnityPoint Health-Trinity. Check it out by the old short stay entrance/back elevators.



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