

# Health Information Management Release of Information

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To protect our patients, families and health care workers during the global outbreak of COVID-19, this hospital has implemented vendor and visitor restrictions.

With visiting restrictions in effect, UnityPoint Health wants to continue to make sure you have access to your medical records. If you need a copy of your medical record, please visit MyUnityPoint, our secure patient website, to access your health information.

- Information about registering for MyUnityPoint can be found by visiting [chart.myunitypoint.org](http://chart.myunitypoint.org).
- If you need assistance using or enrolling for MyUnityPoint, please call the support team at 877-224-4430.

You may also request a copy of your medical record by:

- Contacting the Health Information Management Department at 608-417-6406.
- Emailing the Health Information Management Department at [MSN\\_HIMROI@unitypoint.org](mailto:MSN_HIMROI@unitypoint.org).
  - When sending us an email, please include:
    - Your full name – first, middle and last names
    - Date of birth
    - A phone number where we can reach you
    - A full description of the information you want to obtain
- Submitting a “Contact Us” request on the hospital website.
  - Click on “Contact Us” – located in the top right corner of the home page
  - Fill out the indicated required fields
    - In the field “Who do you have a question or comment for?” select “Medical Records”

Thank you for your understanding during this critical time.

