Sign-up for EpicCare Link Today

UnityPoint Health

EpicCare Link is a web application that securely provides a remote access to UnityPoint Health patient's electronic health record to their community affiliates. This connection permits access to only patients with whom a provider has a defined relationship in UnityPoint Health's version of Epic to maintain patient confidentiality.

What information is available with EpicCare Link?

EpicCare Link provides view-only access to the patient's full UnityPoint Health medical record, including lab and diagnostic test results, hospitalization records, procedural information, medications, allergies and more. EpicCare Link also allows providers to place outpatient orders.

How will it make my work easier?

- Saves time! Eliminate the need to call, request records and wait for a fax.

- Get a more transparent flow of information between physicians.

- Reduce the number of faxes containing patient information to a facility.

- See information in real-time.

- Receive provider notifications for events like lab results, admissions, and discharges.

How do I get EpicCare Link?

Follow these steps to get access to EpicCare Link:
- Go to New Site EpicCare Link Request Form
    - Once on this page, you'll need to complete an electronic request form.
    - Each site needs to select a Site Administrator. It is recommended that each site have 2. These people will be responsible for requesting new user access, notifying UPH when a user leaves their organization and completing the required Site Verification.
- Once your request has been submitted, you will be sent a copy of our Security agreement to sign electronically. If this document is not signed within 3 weeks the request will be closed.
- After the security agreement is signed, we will begin creating your account.
    - It will take 2 weeks for the account to be completed.
- Once your account is created, we'll email you the login information and you can begin using EpicCare Link.

Please contact 1-800-681-2060 if you have additional questions regarding EpicCare Link or how to obtain access.

When users leave the organization, the Site Administrator will be able to remove their access in Site Verification. If they are unable to complete it for some reason, they need to contact **1-800-681-2060** so a work order can be created to terminate the user's account.